

Shopping centres are privately owned spaces used by all members of the community.



You have a right to be there, but security have the right to tell you to leave if you break the rules of the shopping centre.

If you return to a shopping centre after getting a ban, you can be arrested and charged with trespass.

Can you tell me where the bank is?

Just next to the Cinema.

Remember that security officers are there for you too. You can ask them if you need help.

Everyone has a responsibility to use shopping centres safely.

What to do if you think you've been treated unfairly:

- Ask what the rules of the shopping centre are;
- If you are banned, ask how long the ban is for and ask for an opportunity to explain your side of the story to Centre Management;
- You have the right to complain and you can ask other people to help you for example, parents/guardian, your local youth centre, community legal centres.

